

July 9, 2020

St. Andrew's Catholic Cemetery is committed to serving our bereaved families and their friends while, at the same time, ensuring their health and safety. We are also committed to ensuring the health and safety of our employees. In an effort to slow the transmission of this virus we have adjusted our operational processes and levels of public interaction.

Any individual who is under self-isolation or does not pass the self-screening test (see below) is not permitted to attend our office, cemetery or mausoleum building for any reason.

Water: This year there will be limited access to water taps. The taps in sections 39,40,41 along the road leading to Our Lady of Charity Mausoleum are working. They have signs indicating that they are not disinfected. Please practice hand hygiene before and after use. The tap behind the service building near Oliver Road is also working.

Office:

Our Cemetery offices remain open by telephone/email or by scheduled appointment to serve you and your family. Please know that we are taking extra precautions to keep our facilities and offices sanitized.

Office appointments are available for both at-need and pre-need arrangements. Appointments are limited to two people, and all visitors must wear masks. Walk-in visits without an appointment will not be permitted.

Cemetery:

Safe Distance Protocol

St. Andrew's Cemetery has implemented a Safe Distance Protocol. We ask that there be no physical contact such as handshakes or hugs, and our employees will observe a 6-foot distance with visitors whenever possible.

While the outdoor cemetery grounds remain open, we recommend that visits unrelated to an interment service be avoided.

Please review the following information:

1. For the time being our cemetery gates will be opened daily for family visits on the cemetery grounds.
2. Our Lady of Charity Mausoleum will remain closed until further notice.
3. Cemetery gates may be closed during a funeral, service, providing access only to those attending the funeral or burial. People visiting graves will be notified by cemetery workers prior to the gates being closed.
4. Physical distancing requirements are in place at all times in accordance with guidance from the Provincial Government, Public Health Authorities and the Bereavement Authority of Ontario.
5. Attendance at burials remains limited to the numbers prescribed by the Government of Ontario.
6. Prayer services for mausoleum entombments are to take place outside of the mausoleum, and are limited to the numbers prescribed by the Government of Ontario.
7. Flowers are not to be left at the mausoleum for entombments.
8. No interments or entombments will take place until the family and Funeral Home staff have left the cemetery.
9. These procedures may be updated or changed without notice at any time.

Thank you for your understanding and patience during these unprecedented times. We pray for those infected with COVID-19, those caring for the sick, all front-line workers and one another.

Screening

1. Do you have any of these symptoms?
 - Fever Cough Sneezing Difficulty Breathing/Shortness of Breath
 - Have you travelled outside of the country within the last 14 days?
 - Have you or any member of your immediate family been in contact with someone who has or is suspected to have COVID-19?
 - Have you or any member of your immediate family been advised to self-isolate?
 - Has Public Health been involved?

If YOU answer YES to any of the above questions, we ask that you call us to make arrangements by alternative means (phone/email, etc.).